# Forgotten password
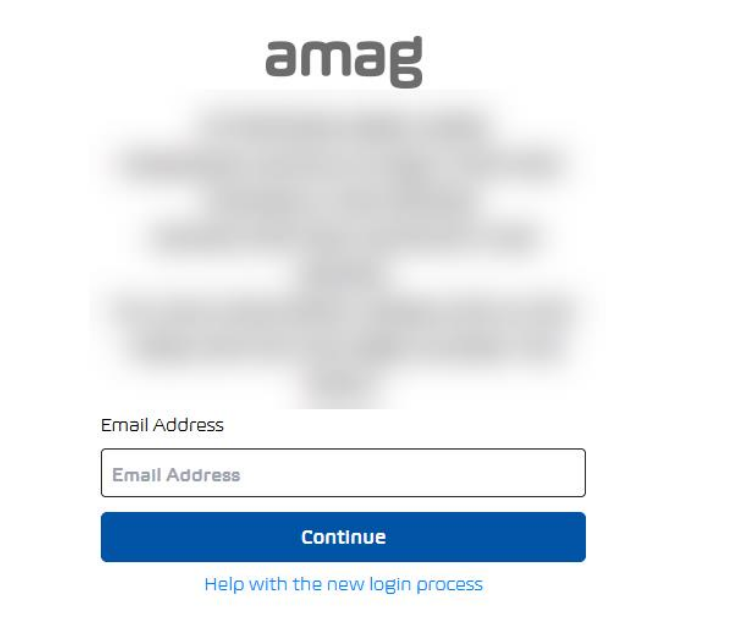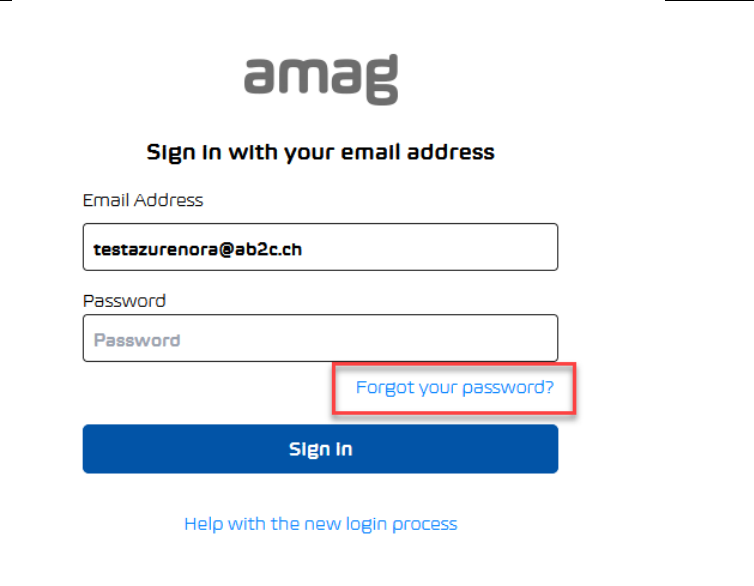# Step by step instructions

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| Open the desired application and enter your personal e-mail address (not the @amaglogin.ch address) and click on «Continue» | **amag**<br><br>Email Address<br>[ Email Address ]<br>**Continue**<br>Help with the new login process |
| Click «Forgot your password?» | **amag**<br><br>**Sign in with your email address**<br>Email Address<br>[ testazurenora@ab2c.ch ]<br>Password<br>[ Password ]<br>Forgot your password?<br>**Sign in**<br>Help with the new login process |

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| Enter your personal e-mail address (not the @amaglogin.ch address) and click on "Send verification code" | **amag**<br><br>**Please provide the following details.**<br><br>Email Address<br><br>testazurenora@ab2c.ch<br><br>**Send verification code**<br><br>**Continue**<br><br>Help with the new login process |
| You will receive an e-mail with a code. | Reset your password<br>Don't worry, happens to the best of us.<br>To verify your Email, enter this code in your browser.<br>This code will expire in 2 minutes.<br><br>**372489**<br><br>If you didn't request a code, you can safely ignore this email.<br>We're here to help you with any further questions.<br><br>We're here to help you with any further questions.<br>AMAG IT<br><br>AMAG Corporate Services AG<br>Informatik<br>Alte Steinhauserstrasse 12, 6330 Cham<br>www.amag-group.ch |

![amag logo]

| Enter this code under "Verification code" and click on "Verify code". | **amag**<br><br>**Please provide the following details.**<br><br>Verification code has been sent to your inbox. Please copy it to the input box below.<br><br>Email Address<br><br>testazurenora@ab2c.ch<br><br>Verification Code<br><br>372489<br><br>**Verify code**  **Send new code**<br><br>**Continue**<br><br>Help with the new login process |
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| Click on "Continue" | **amag**<br><br>**Please provide the following details.**<br><br>E-mail address verified. You can now continue.<br><br>Email Address<br><br>testazurenora@ab2c.ch<br><br>**Continue**<br><br>Help with the new login process |

| Enter a new password (min. 8 characters, upper/lower case letters, numbers, special characters) and click on "Next". |  |
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| You will be logged in to the application. | |